



# COMPANY PROFILE BROCHURE 2020



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"Simplicity is about subtracting the obvious and adding the meaningful."

- John Maenda



**Company Name** Temabuya Holdings (Pty) Ltd

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# ABOUT US

## BRIEF OVERVIEW

Temabuya Holdings (Pty) Ltd is a 100% black owned information and communications technology (ICT) but not a restricted company that caters for the information technology needs of all types of enterprises as well as individuals within South Africa. We offer complete turnkey and customized IT solutions for the convenience of our clients across a range of industries.

Our company has extensive experience and a technically, managerially competent and highly motivated team from all spheres of lives and countries that has been built over many years. The company has a client base that comprises mainly small and medium enterprises (SMEs), start-ups and individuals. It has enjoyed repeat business from its many satisfied customers, and shall continue to receive such support now and in the future.

## Our Vision

The company aims to grow from strength to strength, diversify into other sectors within the ICT industry and other industries, and eventually service clients beyond the borders of South Africa.

## Our Mission

At Temabuya Holdings (Pty) Ltd we aim to satisfy our clients' needs through the provision of cost effective solutions on time, within budget and appropriate standards. It is our wish to establish long- lasting mutual relationships with our clients through excellent service, short turn-around times, readily- available technical support as well as encouraging feedback from our customers.

In support of this, we are committed:

- To be the preferred supplier of choice through sustained quality service,
- To thrive with integrity and enterprise thereby creating stakeholder wealth and opportunities for employee advancement.
- To offer services after office hours and over weekends to cater for working class individuals that hold regular day jobs.
- To encourage and support the empowerment of the previously disenfranchised individuals and communities.
- To create sustainable job opportunities and build a sizable skills base.
- To engage in equal opportunity development with special emphasis to the empowerment of women in the target groups.
- To instill safety and environmental sensitivity within the company.



## Our Values

Values important to the company are:

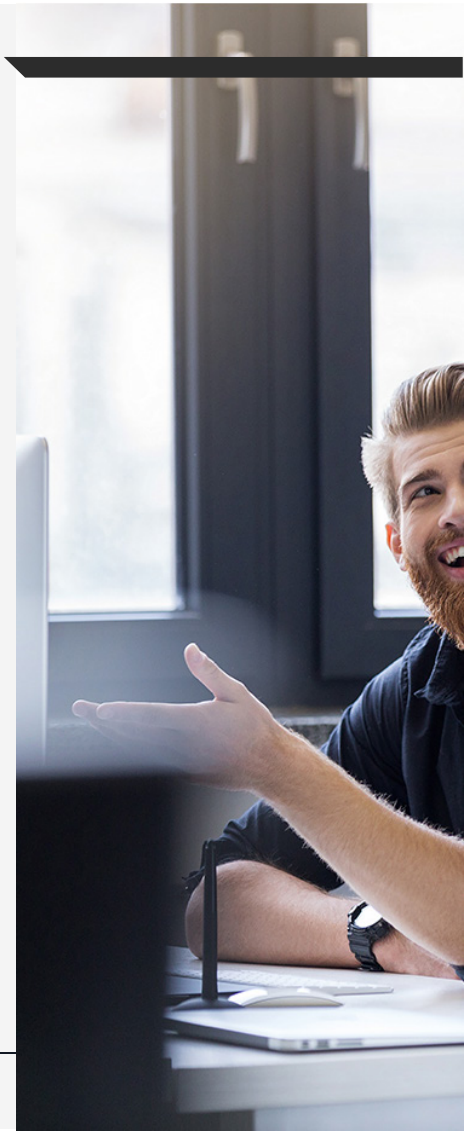
- Professionalism
- Client Satisfaction
- Integrity
- Excellence
- Innovation
- Team work
- Environmental consciousness
- Social Empowerment

## Our Key Partner

Temabuya Holdings (Pty) Ltd main priority is to build a network of very distinguished and trusted partners. It is partnering with big international and local brands with different product portfolios in order to provide the best products that fits our market segment varied requirements.



## Our Market Segment







## HUMAN RESOURCE DEVELOPMENT

Temabuya Holdings (Pty) Ltd is committed to equality for all employees in accordance with the law of the land; and supports employee advancement and development of technical, managerial and other skills of its employees. The implementation of Information Technology Solutions' equal opportunity programme is based on:

- Using skilled individuals with minimum experience in order to accelerate their integration into the job market.
- Training and skills development of existing and newly employed staff.
- Selecting candidates from the target groups without compromising excellence in service delivery.

## Temabuya Holdings (Pty) Ltd CORE SERVICES

### Summary of Service

The company offers the following core services:

- Computer data recovery.
- Computer hardware and software sales.
- Software development.
- Computer network design, installation and maintenance.
- Website Development.
- Data, Cloud Backups and Restoration
- IT Consulting And Support
- Other Services

## Services Overview



### Computer Data Recovery

Recovery of data on operating systems on Servers, PC and laptop storage devices such as RAID, SATA, IDE hard drives, flash drives resulting from virus infections, lost passwords, failure to boot, data corruption, lost e-mails and accidental deletion of files. Supported operating systems include all Windows Operating Systems.

Common causes of data losses or corruption include but are not limited to the following;

- The drive been formatted or re-partitioned and re-loaded.
- Virus infections.
- Power failures due to lightning and power surges/sags.
- Mechanical failure. Accidental or unintentional deletion of directories or files.
- The drive corrupted and not being able to read the data files or directories.

Symptoms of damaged or malfunctioning hard drives may be the drive not being detected by the BIOS of the computer or laptop and an unusual clicking/grinding sound from the hard drive amongst others. In some instances the hard drive may be detected by the BIOS but still report as unreadable by the operating system.

We do not charge a fee for failed recovery of data!!!

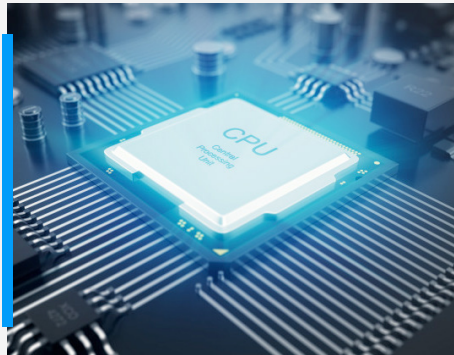




## Computer Hardware and Software Sales

We sell customized personal computers (PC) for various applications from basic school and small business projects to high level computer gaming. We also sell servers, laptops, notebooks, projectors. Accessories including flash drives, external and internal hard drives, memory cards, modems, graphic cards, sound cards, pocket routers, LTE routers, etc . Depending on the technical specifications and budget, an affordable solution can be provided to suite the requirements of the client. We realise that clients may have a certain preference for specific brands hence our wide range of product brands. We stock and supply Mecer, Hewlett Packard, LG, Toshiba, Samsung, lenovo, Sony and many more established brands in the computer and IT industry.

From supplying the above, we also do configurations and setups of the devices supplied.



A summary of available products includes;

- Personal Computers (PCs).
- Laptops and Notebooks.
- WIFI Routers
- Peripherals & consumables.
- Printers, Copiers and Cartridges.
- Microsoft Software packages.
- Personalised Software Development



## Software Development

Development of customised software solutions for retailer clients to help them achieve their financial targets and maximise profitability and reduce cost. We offer retail management solutions for small and middle sized retailers. Examples of supported retailers include independent supermarkets, bottle stores, micro money lenders, fuel stations etc.



## Computer Network Design, Installation and Maintenance

We design, install and maintain computer networks ranging from two interconnected home computers to allow sharing of printers, files and internet connections up to networks of 20 computers. Networks may be the conventional cable-connected or wireless networks. Our service also covers setting up of mail and back-up servers as well as firewalls.

We also offer complete IT audits to assess the capability of the installed equipment in order to determine the need for any refurbishments that may be necessary to meet the requirements of each user or entire network in the case of companies.



## IT Consulting And Support

Temabuya Holdings (Pty) Ltd also does IT Support and consulting to new and current IT infrastructure including servers and desktops \laptops

We also setup home offices for individuals who work from home by supplying WIFI solutions and network boosters if network is limited.





With our significant focus on preventative maintenance and support, this is then done by onsite support and telephonic remote support.

We structure our support contracts on a per user basis which provides transparent pricing and makes budgeting for IT a simple and predictable process.

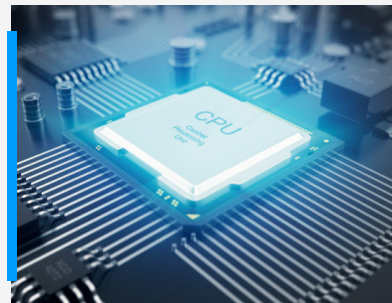
#### 2.2.8 Other Services

We offer a wide variety of IT solutions and we are able to act as a single point of contact for the management of all of your IT requirements.

We pride ourselves on our team of highly skilled, friendly and dedicated technicians that are always happy to help.

## Data, Cloud Backups and Recovery

Temabuya Holdings (Pty) Ltd also offers Data, Cloud Backups and Recovery. Backup sets from personal computers\laptops are first setup to back up to a Server\Nas Drive (onsite) where a schedule is setup to back up any changes made on the personal computers\laptops. This ensures data is accessible onsite should a file, folder, databases etc are accidentally deleted.



Daily, weekly and monthly backup sets are then setup on the Server\Nas Drive to back up to the cloud. This then ensures your data is safely stored on the cloud should a natural disaster strike such fire or theft of hardware equipment. Should the Server\Nas drive be stolen, no need to worry, as the data is encrypted.

## Website Development and Hosting

At Temabuya Holdings (Pty) Ltd we pride ourselves on designing websites that stand out from the rest, because of their functionality and professional style. All you need to do is to supply us with the website content and we'll package it into a website that will augment your company's marketing efforts.

Once the website has been designed, you will have to get it out onto the World Wide Web. We offer web hosting for a nominal monthly fee. The hosting fee will cover textual changes to the pages created in the original website. So there is no need to worry about site maintenance.

Our Web Hosting also includes, domain registration and migration, and creation of unrestricted email accounts with preferred domain name.

Clients who host their sites with us can also request monthly reports on the activity on the website. These reports will prove extremely valuable when planning new marketing drives and website improvements.



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## Other Services

Temabuya Holdings (Pty) Ltd does not only concentrate on information and communications technology (ICT) but is not limited to other business. We also supply office furniture, school furniture, Home office furniture and so much more that is required from our clients.

